

Zero Downtime Cements Commitment to BOSS Snow Equipment

Elkhorn Lawn Care operates a busy winter plow and snow removal service. They need the best equipment to keep residential communities and commercial businesses open throughout the winter.

THE CHALLENGE

Sourcing readily available equipment and parts is critical to keeping the community plowed.

As word spread about Elkhorn Lawn Care's dedication and work ethic, the company began securing more commercial contracts. They entered a growth phase and needed to upgrade their equipment to keep up with higher demand. During that time, they weren't using BOSS equipment, and struggled with wait times for shipping parts from other manufacturers. They wanted reliable equipment that was accessible from a local retailer.

1. Needed in-stock equipment to manage growth.
2. Couldn't afford downtime for orders.
3. Reliable service and expertise was hard to find.



"We can't afford downtime in the snow removal business. Ty's has all of the materials, parts and mechanics ready to help. They are always open and have no delays."

JAMES MANSKE, OWNER
ELKHORN LAWN CARE LLC



THE SOLUTION

Ty's keeps us moving forward

Elkhorn Lawn Care turned to Ty's Outdoor Power and leaned into their expertise. The difference between Ty's and other options was the level of service and ability to source everything needed from the current inventory.

Elkhorn Lawn Care is constantly growing. Adding multiple new plows and salters each year is the norm. They can order and pick up everything needed to fit new trucks and service their growing number of accounts.

The service side proves especially valuable for Elkhorn Lawn Care. With parts and equipment in stock, they always have access to whatever is needed for their internal mechanics or for Ty's team to execute service.

Ty's mechanics turnaround repairs and service quickly and they have loaners to ensure Elkhorn Lawn Care has zero downtime. For snow removal, it's especially important to keep plows running during big winter storms and Ty's Outdoor Power Equipment & Service keeps the Elkhorn Lawn Care team working.

THE RESULTS

Elkhorn scales growth with access to BOSS equipment and service

Elkhorn Lawn Care made the decision to use BOSS equipment with sales and service from Ty's Outdoor Power. They have successfully scaled and managed growth, adding new equipment and employees while expanding their service areas in Omaha and Lincoln.

With 65-70 employees, Elkhorn Lawn Care runs equipment hard all winter. The BOSS plows and salters from Ty's perform and the service side is always at the ready to keep equipment in top shape.

OUTCOMES

1. Effectively manage growth
2. Access to critical equipment
3. Service keeps them running
4. Dedicated to success

Looking for the best snow equipment and service in Nebraska? [Schedule a Demo](#) to see BOSS products in action or contact your rep directly.

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INVENTORY ON-SITE

Parts and equipment are always in stock and ready to use.

RELIABLE SERVICE

Expert mechanics and service professionals offer critical knowledge and skills.

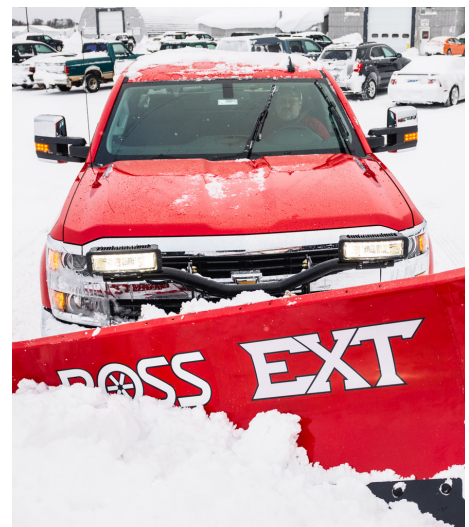
ZERO DELAYS

From quick turnarounds to loaners, Elkhorn Lawn Care never has to wait or delay their services.

"We are ALL-IN with Ty's and BOSS. We've had zero downtime and it's hands down the best snow equipment out there. We will continue buying BOSS from Ty's for the quality, service and ease of use."

JAMES MANSKE

OWNER, ELKHORN LAWN CARE



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